

## **PN Course Outlines**

### **PNUR 135: PROFESSIONAL COMMUNICATION 3 (20 hrs)**

#### **COURSE DESCRIPTION**

This course focuses on specific professional communication skills used with clients across the lifespan who have mental illness or developmental disabilities. In addition, communication with children will be addressed.

**PRE-REQUISITES:** Successful completion of Level 2 Theory Courses and Consolidated Practice Experience 2.

**CO-REQUISITES:** Professional Practice 3; Integrated Nursing Practice 3; Variations in Health 3; Health Promotion 3.

#### **LEARNING OUTCOMES**

Upon successful completion of this course, the learner will be able to:

1. Explain approaches to communicate with the interprofessional team to ensure the continuity of care.
2. Effectively facilitate discussion and interactions among team members in a simulated environment.
3. Facilitate a collaborative problem-solving and decision-making process.
4. Participate and be respectful of all members' participation in collaborative decision making.
5. Describe strategies for managing interprofessional conflict.
6. Discuss specific communication strategies and approaches relative to clients with mental illnesses.
7. Identify communication indicators that may indicate when an individual may be at risk for self harm or harm to others.
8. Identify communication strategies to de-escalate a volatile situation.
9. Discuss the communication skills required for effective collaboration with both Aboriginal and non-Aboriginal health care professionals, traditional medicine peoples/healers in the provision of effective health care for First Nation, Inuit, and Métis clients, families, and communities.
10. Describe specific communication strategies and approaches relative to clients with developmental disabilities.
11. Describe communication strategies to build positive relationships with children.

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### **EVALUATION CRITERIA**

Demonstrate knowledge of effective communication strategies through role-play documentaries, exam and presentations.

Exam	40%
Written Communication Assignment	30%
Group Media Presentation	30%
Topics and outline to be approved by instructor by Class # 4	

**Total: 100%**

### COURSE OUTLINE

<u>CLASS #</u>	<u>TOPICS</u>
1	Introduction; Inter-professional Communication
2	Communication Strategies with Children
3	Communication Strategies with Families
4	Strategies with Developmental Disabilities
5	Statutory Holiday
6	Culturally Competent Collaboration with Multicultural and Aboriginal Families and Communities
7	Communicating with Individuals Experiencing Mental Health Challenges
8	Communicating in Emergency Situations; De-escalating Hostile Situations
9	<b>Exam</b>
10	Group Presentations of Specialized Communication Strategies (for level 3 topics)