

## CAMOSUN COLLEGE School of Arts & Science Department of Communications

## CMNS-170 - DX01AB Digital Content Applications Fall 2020

## **COURSE OUTLINE**

The course description is online @ http://camosun.ca/learn/calendar/current/web/cmns.html

**\*** Please note: This outline will <u>not</u> be kept indefinitely. It is recommended students keep this outline for their records, especially to assist in transfer credit to post-secondary institutions.

#### 1. Instructor Information

(a) Instructor Melissa Mills

 (b) Office hours
 Tuesday 1:30 - 2:20 or by online appointment

 (c) Location
 Online Delivery - Remote Access Lab Y307

 (d) Phone
 N/A

 (e) E-mail
 millsm@camosun.bc.ca

 (f) Website
 Millsm@camosun.bc.ca

#### 2. Intended Learning Outcomes

Upon successful completion of this course a student will be able to:

1. Apply design principles and cultural considerations to web-based communication of image and text;

2. Create effective navigation for both desktop and mobile user interfaces using a content management system;

3. Describe and incorporate concepts of usability, functionality, and interactivity as they apply to end users;

4. Implement project management practices for the UI and UX design process;

5. Utilize design applications, industry terms, technology, graphics and icons to enable user communication.

## 3. Required Materials

(a) Required Texts

Krug, S. (2014). Don't make me think revisited. (n.p.): New Riders., S. (2015).

(b) Recommended Texta

Buley, L. (2013). *The user experience team of one*. Brooklyn, NY: Rosenfield Media.
Griffey, J. (2020). *Introduction to Interactive Digital Media: Concept and Practice*. New York, NY: Routledge.
Norman, D. (2013). *The design of everyday things*. New York, NY: Basic Books.
Williams, R. (2008). *The non-designer's design book* (3rd ed.). Berkeley CA: Peachpit Press.

(c) Other

1 GB Memory Stick 1 TB Portable Harddrive Notebook and Grid or Dotted Sketchbook (8.5 x 11" size) Pencil and eraser Black roller point pen Light and Dark Grey Felt Marker Pens Medium – thick nib black felt pen Post-It Notes *(optional)* 

## 4. Course Content and Schedule

(Can include: Class hours, Lab hours, Out of Class Requirements and/or Dates for quizzes, exams, lecture, labs, seminars, practicums, etc.)

|  | Lab<br>Introduction to Lab Process<br>(remote access) + best<br>practices. Software<br>overview.  | Reading<br>S. Krug<br>Preface vii-xi<br>Intro pp:3-9<br>Ch. 1 pp: 11-19<br><i>(usability)</i>  | Assignments<br>1. Online Discussion: Self-<br>Introduction Due: Week 1,<br>Sept 10 <sup>th</sup><br>2. Online Discussion: IMD<br>questions (2.5%) Due:<br>Week 1+2: Part 1: Sept 14 <sup>th</sup><br>+ Part 2:18th  |
|--|---|--|---|
| Course Introduction<br>overview/scope.<br>D2L Activities: Class<br>Introductions and Discussion<br>re Interactive Media<br>Developer   |   |  |   |
| Communications foundation,<br>What is UI & UX? Roots,<br>process<br>Online Activity Prt 1: Define<br>Problem: Group Idea<br>Generation for CMS   | CMS – WIX<br>Set-up, Templates,<br>Navigation   | S. Krug<br>Ch. 2 pp: 21-27<br>(How we use the web)<br>Ch. 4 pp: 43-47<br>(user choices)  | CMS Assignment: Campus<br>Tour Desktop/Mobile site<br>navigation. Summary UX<br>assumptions – <b>5% Due</b><br>Week 4, Sept 28th  |
| Design Thinking – User +<br>Design-Centred approaches<br>to problem-solving. Process,<br>Prioritization (4Ds). Hartson P.<br>259<br>Online Activity Prt 2: Persona<br>Details – Who is your<br>audience? | CMS review based on S.<br>Krug reading "How we use<br>the web"  | S. Krug<br>Ch. 3 pp: 29-41<br>( <i>design</i> )<br>Ch. 10 pp: 143-163<br>( <i>mobile</i> )<br>Impact of Culture on<br>website content – D2L<br>link (Week4 content)  | Part I: In-class Persona<br>Exercise <b>5%</b> , <b>Due Week 3</b> ,<br><b>In Class</b><br>Part II: Sketch Assignment:<br>20 wireframe hand drawn<br>concepts. <b>7.5% Due Week</b><br><b>5, October 5</b> <sup>th</sup> .  |
| Web-Based Communications<br>and cultural considerations in<br>online environment.<br>Online Activity Prt 3: Cultural<br>Considerations +<br>"Glocalization" concept<br>discussion.                       | Software: Adobe XD<br>Intro to wireframing<br>(drawing – hand/digitize) –<br>practice drawing straight<br>lines and boxes. Refine<br>technique. Lab time CMS<br>Assign.   | S. Krug<br>Ch. 7 pp: 85-100<br>(homepage<br>design/problem solving)  |   |
|  | overview/scope.         D2L Activities: Class<br>Introductions and Discussion<br>re Interactive Media<br>Developer         Communications foundation,<br>What is UI & UX? Roots,<br>process         Online Activity Prt 1: Define<br>Problem: Group Idea<br>Generation for CMS         Design Thinking – User +<br>Design-Centred approaches<br>to problem-solving. Process,<br>Prioritization (4Ds). Hartson P.<br>259         Online Activity Prt 2: Persona<br>Details – Who is your<br>audience?         Web-Based Communications<br>and cultural considerations in<br>online environment.         Online Activity Prt 3: Cultural<br>Considerations +<br>"Glocalization" concept | overview/scope.(remote access) + best<br>practices. Software<br>overview.D2L Activities: Class<br>Introductions and Discussion<br>re Interactive Media<br>Developer(remote access) + best<br>practices. Software<br>overview.Communications foundation,<br>What is UI & UX? Roots,<br>processCMS – WIX<br>Set-up, Templates,<br>NavigationOnline Activity Prt 1: Define<br>Problem: Group Idea<br>Generation for CMSCMS review based on S.<br>Krug reading "How we use<br>the web"Design Thinking – User +<br>Design-Centred approaches<br>to problem-solving. Process,<br>Prioritization (4Ds). Hartson P.<br>259CMS review based on S.<br>Krug reading "How we use<br>the web"Web-Based Communications<br>and cultural considerations in<br>online Activity Prt 3: Cultural<br>Considerations +<br>"Glocalization" conceptSoftware: Adobe XD<br>Intro to wireframing<br>(drawing – hand/digitize) –<br>practice drawing straight<br>lines and boxes. Refine<br>technique. Lab time CMS | overview/scope.<br>D2L Activities: Class<br>Introductions and Discussion<br>re Interactive Media<br>Developer(remote access) + best<br>practices. Software<br>overview.Preface vii-xi<br>Intro pp:3-9<br>Ch. 1 pp: 11-19<br>(usability)Communications foundation,<br>What is UI & UX? Roots,<br>processCMS – WIX<br>Set-up, Templates,<br>NavigationS. Krug<br>Ch. 2 pp: 21-27<br>(How we use the web)<br>Ch. 4 pp: 43-47<br>(user choices)Online Activity Prt 1: Define<br>Problem: Group Idea<br>Generation for CMSCMS review based on S.<br>Krug reading "How we use<br>the web"S. Krug<br>Ch. 3 pp: 29-41<br>(design)<br>Ch. 1 opp: 143-163<br>(mobile)Design Thinking – User +<br>Design-Centred approaches<br>to problem-solving. Process,<br>Prioritization (4Ds). Hartson P.<br>259CMS review based on S.<br>Krug reading "How we use<br>the web"S. Krug<br>Ch. 3 pp: 29-41<br>(design)<br>Ch. 1 opp: 143-163<br>(mobile)Web-Based Communications<br>and cultural considerations in<br>online Activity Prt 2: Persona<br>Details – Who is your<br>and cultural considerations in<br>online Activity Prt 3: Cultural<br>Considerations +<br>"Glocalization" conceptSoftware: Adobe XD<br>Intro to wireframing<br>(drawing – hand/digitize) –<br>practice drawing straight<br>ines and boxes. Refine<br>technique. Lab time CMS<br>Assign.S. Krug<br>ch. 7 pp: 85-100<br>(homepage<br>design/problem solving) |

| Week 5<br>Oct 6   | Design Principles – Design<br>Centred approach to problem-<br>solving. Aesthetic integrity.<br>Online Activity Prt 4:<br>Feedback Cycle: Analyze<br>prototypes. Identify<br>communication and design<br>disconnections and outline a<br>process methodology to<br>overcome.  | Software: Adobe XD<br>Wireframe models, visual<br>display consistencies (grey<br>scale, containers. Industry<br>terminology – connect<br>frames to engineering<br>- Prototype wires<br>- 'Box Study' concept<br>-In-class group testing |  | Digitize Wireframe<br>Assignment: 5 core Adobe<br>XD wireframes prototypes<br>per design brief. <b>10% Due</b><br>Week 7, October 19 <sup>th</sup><br>Discussion 2: Design, 2.5%<br>Due Week 6, Oct 12th |
|-------------------|--|---|--|--|
| Week 6<br>Oct 13  | Design Principles Con'd +<br>Colour as applied to product<br>brand. Colour Picker values<br>Online Activity Prt 5: Prototype<br>2 + design considerations:<br>Identifying effective colour<br>combinations for<br>desktop/mobile / client driven   | Software: Illustrator<br>Graphics file formats.<br>Visual Communications –<br>graphics, icons – what are<br>they and how to create<br>them. Emphasis on<br>shortcuts use.   | S. Krug<br>Ch. 5 pp: 49-53<br>(writing for web)<br>Ch. 6 pp: 55-83<br>(navigation) |  |
| Week 7<br>Oct 20  | Case Study Practice and<br>Presentation (groups): apply<br>Design Thinking, Design<br>Principles theories, and<br>communications to an<br>interactive project concept.<br>Online Activity Prt 6: Group<br>reflections and presentations<br>for Local Beaches Tour App<br>exercise (Design Thinking,<br>Design Principles,<br>Communications) | Software: Illustrator<br>Logo design summary and<br>application<br>Emphasis on simple tools,<br>design, colour. Lab time for<br>Week 6 assign.  | S. Krug<br>Ch. 8 pp: 103-100<br>(communications)                                   |  |
| Week 8<br>Oct 27  | Case Study (individual): apply<br>Design Thinking, Design<br>Principles theories, and<br>communications to an<br>interactive project concept.<br>Online Activity: Explore a<br>mobile app concept define the<br>problem. (Ideas will be used in a<br>pool of ideas for final projects)   | Software: Illustrator/ Adobe<br>XD Desktop/Mobile<br>Prototype (Styled)<br>Workflow Map   | S. Krug<br>Ch. 9 pp: 111-141<br>(testing)  | Graphic Icons Assignment:<br>(Create 3 graphic icon web<br>assets. 10% Due Week 10,<br>November 9th.   |
| Week 9<br>Nov 3   | Website/Mobile analysis:<br>Usability/Functionality/Interactivity. Final Project Overview.<br>Online Activity: Prioritization<br>Chart / Project Management<br>(Buley) / Prototype Sketches<br>Usability Testing   | Software: Illustrator/ Adobe<br>XD Desktop/Mobile<br>Prototype (Design)   |  | Prototype (Styled)<br>Assignment: Desktop and<br>Mobile styled prototypes<br>(iPad, iPhone, Android).<br>15% Due Week 11,<br>November 16th   |
| Week 10<br>Nov 10 | Project Management for web<br>design. (Agile) Ch. 19 Hartson<br>Online Activity: Draft<br>comprehensive project plan<br>for final project.   | Final Project Launch –<br>1. Concept<br>2. Project Management<br>3. Research<br>4. Prototype (Design)<br>5. Analysis  | S. Krug<br>Ch. 11 pp: 165-171<br>(usability 'common<br>courtesy')                  | Presentation of final project<br>plan – 5% of final<br>presentation mark. <b>Due</b><br>Week 12 Nov 24 <sup>th</sup> -<br>LECTURE  |

| Week 11           | Accessibility Guidelines  | Final Project – Lab time    |  |   |
|-------------------|---|-----------------------------|--|---|
| Nov 17            | (usability and functionality)   |                             |  |   |
| Week 12<br>Nov 24 | Final Project Plan<br>presentations (all)   | Final Project – Lab time    | S. Krug<br>Ch. 12 pp: 173-181<br>(accessibility)                       |   |
| Week 13<br>Dec 1  | UX Product Design:<br>Professional Practice<br>Online Activity: Group<br>Feedback Cycle (Final<br>Projects)                 | Final Project – Lab time    | S. Krug<br>Ch. 13 pp: 183-111<br>(usability: where to go<br>from here) |   |
| Week 14<br>Dec 8  | Course review. RGD Guide for<br>UX and web design (industry<br>check-in)<br>Online Activity: Group<br>Presentation Practice | Final Project Presentations |  | Presentation + Submission<br>Final project <b>Due Week 14</b><br><b>Dec 8<sup>th</sup>. 35% (includes</b><br><b>Week 12 presentation of</b><br><b>5%)</b> |

The ability to meet deadlines is emphasized as an important outcome of this course and is essential in the Communications industry. Assignment due dates are posted on assignment design briefs and close 11:59pm on the due date. Late assignments are subject to penalty.

## 5. Basis of Student Assessment (Weighting)

(a) Assignments

**Discussions** (2 x 2.5%) – 5% CMS/UX Summary – Navigation, User – 5% Wire Frame Sketch assignment - 5% Online Group Assignment (research techniques/personas) -5%**Digitized Wire Frame (grey) assignment** – 10% Graphic lcons and Logo designed web assets - 10% **Prototypes (Desktop and Mobile), styled** – 15%

- (b) Quizzes n/a
- (c) Exams n/a
- (d) Other (e.g. Project, Attendance, Group Work)

Final Project + Presentation (visual research samples/design, final product) - 35%

Participation/attendance - 10%

#### 6. Grading System

(If any changes are made to this part, then the Approved Course description must also be changed and sent through the approval process.) (Mark with "X" in box below to show appropriate approved grading system - see last page of this template.)

X

Standard Grading System (GPA)

# 7. Recommended Materials to Assist Students to Succeed Throughout the Course

#### LEARNING SUPPORT AND SERVICES FOR STUDENTS

There are a variety of services available for students to assist them throughout their learning. This information is available in the College calendar, at Student Services, or the College web site at <u>camosun.ca</u>.

#### STUDENT CONDUCT POLICY

There is a Student Conduct Policy **which includes plagiarism**. It is the student's responsibility to become familiar with the content of this policy. The policy is available in each School Administration Office, at Student Services, and the College web site in the Policy Section.

### 8. College Supports, Services and Policies



#### Immediate, Urgent, or Emergency Support

If you or someone you know requires immediate, urgent, or emergency support (e.g. illness, injury, thoughts of suicide, sexual assault, etc.), **SEEK HELP**. Resource contacts @ <u>http://camosun.ca/about/mental-health/emergency.html</u> or <u>http://camosun.ca/services/sexual-violence/get-support.html#urgent</u>

#### **College Services**

Camosun offers a variety of health and academic support services, including counselling, dental, disability resource centre, help centre, learning skills, sexual violence support & education, library, and writing centre. For more information on each of these services, visit the **STUDENT SERVICES** link on the College website at <u>http://camosun.ca/</u>

#### **College Policies**

Camosun strives to provide clear, transparent, and easily accessible policies that exemplify the college's commitment to life-changing learning. It is the student's responsibility to become familiar with the content of College policies. Policies are available on the College website at <a href="http://camosun.ca/about/policies/">http://camosun.ca/about/policies/</a>. Education and academic policies include, but are not limited to, Academic Progress, Admission, Course Withdrawals, Standards for Awarding Credentials, Involuntary Health and Safety Leave of Absence, Prior Learning Assessment, Medical/Compassionate Withdrawal, Sexual Violence and Misconduct, Student Ancillary Fees, Student Appeals, Student Conduct, and Student Penalties and Fines.

## A. GRADING SYSTEMS http://camosun.ca/about/policies/index.html

#### The following two grading systems are used at Camosun College:

#### 1. Standard Grading System (GPA)

| Percentage | Grade | Description                          | Grade Point<br>Equivalency |
|------------|-------|--------------------------------------|----------------------------|
| 90-100     | A+    |                                      | 9                          |
| 85-89      | А     |                                      | 8                          |
| 80-84      | A-    |                                      | 7                          |
| 77-79      | B+    |                                      | 6                          |
| 73-76      | В     |                                      | 5                          |
| 70-72      | B-    |                                      | 4                          |
| 65-69      | C+    |                                      | 3                          |
| 60-64      | С     |                                      | 2                          |
| 50-59      | D     |                                      | 1                          |
| 0-49       | F     | Minimum level has not been achieved. | 0                          |

#### 2. Competency Based Grading System (Non GPA)

This grading system is based on satisfactory acquisition of defined skills or successful completion of the course learning outcomes

| Grade | Description   |
|-------|---|
| СОМ   | The student has met the goals, criteria, or competencies established for this course, practicum or field placement.   |
| DST   | The student has met and exceeded, above and beyond expectation, the goals, criteria, or competencies established for this course, practicum or field placement. |
| NC    | The student has not met the goals, criteria or competencies established for this course, practicum or field placement.  |

## **B.** Temporary Grades

Temporary grades are assigned for specific circumstances and will convert to a final grade according to the grading scheme being used in the course. See Grading Policy at <a href="http://camosun.ca/about/policies/index.html">http://camosun.ca/about/policies/index.html</a> for information on conversion to final grades, and for additional information on student record and transcript notations.

| Temporary<br>Grade | Description  |
|--------------------|--|
| I                  | <i>Incomplete</i> : A temporary grade assigned when the requirements of a course have not yet been completed due to hardship or extenuating circumstances, such as illness or death in the family. |

| IP | <i>In progress</i> : A temporary grade assigned for courses that are designed to have<br>an anticipated enrollment that extends beyond one term. No more than two IP<br>grades will be assigned for the same course.   |
|----|--|
| CW | <i>Compulsory Withdrawal</i> : A temporary grade assigned by a Dean when an instructor, after documenting the prescriptive strategies applied and consulting with peers, deems that a student is unsafe to self or others and must be removed from the lab, practicum, worksite, or field placement. |