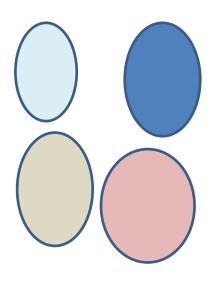
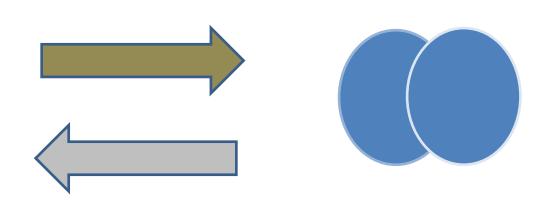
# Psychology 154





PEOPLE

## **MESSAGES RELATIONSHIPS**

Thoughts Feelings Diversity

Listening Verbal Nonverbal Change Positive Challenging



## School of Arts & Science PSYCHOLOGY DEPARTMENT

PSYC 154 Section 006 Interpersonal Relations Fall 2016

## **COURSE OUTLINE**

The course description is online @ http://camosun.ca/learn/calendar/current/web/psyc.html

Ω Please note: the College electronically stores this outline for five (5) years only.
It is strongly recommended you keep a copy of this outline with your academic records.
You will need this outline for any future application/s for transfer credit/s to other colleges/universities.

## Instructor Information

Instructor:	Marty Donatelli		
Office Hours:	Mon & Wed 2:00 – 2:30 CC118A Interurban		
	Tues 4:30-5:30 Paul 220 Lansdowne		
Location:	CC Campus Centre 118A and Paul 220		
Phone:	250-370-3220		
Email:	donatellim@camosun.bc.ca		
Website:	Go to Camosun.ca Click on 'D2L' top right log in with Cnumber and password Click on Psyc 154		

## **COURSE OBJECTIVE**

Effective communication with others comes from a deep understanding of our selves and an empathic understanding of others, as well as knowing the skills and methods for dealing with interpersonal situations. In this course, the students will work at developing self-awareness, study the theory of interpersonal relationships, and practice specific skills in class and in their lives.

## **Intended Learning Outcomes**

Upon completion of this course the student will be able to:

- 1. Identify key concepts describing interpersonal communication.
- 2. Describe basic principles and theories of communication.
- 3. Analyze personal life events using course vocabulary, concepts and theory.
- 4. Demonstrate active listening in sample interviews and observations.
- 5. Work collaboratively through the application of active listening skills and conflict resolution skills.
- 6. Describe, evaluate and demonstrate the components of empathy.
- 7. Differentiate between a person's (self or other) thoughts, feelings, and behaviours.

## **REQUIRED MATERIALS**

Text	Interplay by Adler, Rosenfeld, Proctor and Winder. 2016 4th. Canadian Edition (or 3 <sup>rd</sup> Cdn edition)	
Coursepack	k Psyc 154 Coursepack section 005	

## COURSE CONTENT: EXAMS, ASSIGNMENTS AND PROJECTS

**Examinations**: There will be 3 examinations in this course. They will be composed of short paragraph answer, fill in the blank, matching and multiple-choice questions. Each will be worth 20-25%. There is no comprehensive final exam. Your last unit exam will be written during the final exam period. There are no make-up exams. If you miss an exam you will write it during the final exam period. Students who miss a unit exam and choose to write it must sign their name on a form that will be distributed by the instructor during the final week(s) of the course.

Note: Students must not arrange to travel before the end of the final exam period.

**In class assignments**: Approximately once or twice a week/class a short exercise will be completed in class. The purpose of these assignments is to illustrate, (bring to life) an important skill or concept from the course. Preparation before and debriefing afterwards is an essential part of these assignments and as such they can only be completed in class. Assignments are located in the coursepack and can <u>only be completed on these assignment sheets</u>.

## **Projects/Papers:**

Purpose: Experience the skills and ideas of the course Length: 300- 350 words (please include a word count) Submission: drop box in the class's D2L page by 4pm of due date Late: penalized 5% per day. No work will be accepted 1 week following the due date. Marks will be based on accuracy, completeness, and depth of reflection/analysis For your analysis/reflection DO NOT simply record answers to the questions provided. They are there to stimulate your thinking.

## 1. Thinking skills Due Oct 5th

Select only one of the following three

- Perception check. Use one perception check in a normal everyday conversation. What did they say? What did you say (your perception check)? How well did it work? What would you do differently? How did it feel? What else did you learn?
- Perspective taking. Describe an issue that you and a significant other disagree on. Share your position on the issue, and then argue their side. Discuss the commonalities and differences you see. How has taking their perspective affected your thoughts and feelings?
- Alternate interpretation. Describe three lousy things that have happened in the last week. One at a time, indicate how you interpreted it negatively, how you could interpret them optimistically/positively, then how you could interpret them more realistically.

## 2. Communication skills Due Nov 4th

Select only one of the following three

- Paraphrase. In a normal everyday conversation use two paraphrases. What was the situation? What did you say (quote your paraphrases)?
  - How well did it work? What would you do differently? How did it feel? What else did you learn?
- Request options. When listening to the problems/challenges of a family member/friend, instead of giving advice ask them to come up with options. What was the situation? What did you say (quote your request options statements)?

How well did it work? What would you do differently? How did it feel? What else did you learn?

I/we language: Use one clear/mature 'I language' and/or 'We' language statement in a normal everyday conversation. What was the situation? What did you say (quote your I/we language statement)? How well did it work? What would you do differently? How did it feel? What else did you learn?

- 3. Conversation skills Due Dec 5th Select only one of the following two
  - Meta communication. Sit down with a close family member or friend and ask if you can talk about how the two of you talk. Ask them to give you feedback on what they notice about the conversations you have and your communication style. Ask for specifics on verbal and nonverbal messages. What were the main observations? How well did it work? How did it feel? What did you learn?
  - All skills/effective listening. With their permission, record a 10 minute conversation between yourself and a family member or friend. During the conversation use your minimal encouragers, perception checking, paraphrasing, and empathetic responses. Listen to the recording and select three of your substantive responses (not minimal encouragers). For each one write out exactly what your partner said before hand and then your response. Evaluate each of your responses. ( could have improved it and/or how effective it was, how appropriate, etc.)

**Practice questions**: Students will be required to complete online practice questions on the course material. These are located on the D2I page for this course. They appear on an approximately weekly basis and are available for a limited number of days. It is the <u>student's responsibility</u> to check and complete these as they become available.

#### Grading System

A+	90-100%	B+	77-79 %	C+	65-69 %	F	0-49%
А	85-89 %	В	73-76 %	С	60-64 %		
A-	80-84 %	B-	70-72 %	D	50-59 %		

#### **Basis of Student Assessment (Weighting)**

Unit Exams	3 (25,20,20%)	65%
Projects/ papers	3@ 5%	15%
In class assignme	15%	
Practice question	5%	
Total		100%

## **Technology Policy**

Exams:

No electronic devices are allowed during exams. This includes but is not limited to; computers, electronic dictionaries, electronic translators, cell phones, tablets, smart watches and other personal electronic devices. Assignments:

Assignments not received by the deadline are subject to penalty. Class:

Student's use of laptops/tablets in class is restricted to note taking. Students using their laptops/tablets for other purposes will have their laptop privileges revoked.

All cell phones must be turned off during class. Phones used during class will be confiscated.

## FAQ

If I get a grade on an assignment or test I don't like can I redo it? No

Can I do the in-class assignment on my own at home? No

Can I do extra work to improve my grade? No

Will the instructor remind of us of due dates for upcoming assignments and tests throughout the semester? No Can I hand in work late without receiving a penalty? No. Late work is penalized 5% per day

Will you tell us what's on the test? No

If I complete an assignment and hand it in on time am I guaranteed to receive 100%? No

Can I use somebody else's words or ideas and claim they are mine? No, absolutely not. This is plagiarism and you will receive an F on the assignment, or an F in the course, or expulsion from the college, or all three.

Do I have to share personal information about myself if I'm uncomfortable doing so? No

Can I use somebody else's words or ideas if I properly quote or cite the source? Yes

If I ask, will the instructor help me with the course requirements? Yes (but he won't do them for you)

Can I get feedback on written work from the instructor before I hand it in? Yes (general review)

Can I get accommodation if I'm sick or experienced an emergency? Yes, if you have proper documentation.

If I choose to can I withdraw from the course or switch to audit? Yes – prior to the change/audit date If I am not clear on why I got the grade I did can I talk to the instructor? Yes

Can I talk to my instructor if I am unclear on what is expected for an assignment or course requirement? Yes I missed last class. Did I miss anything important? Yes

## LEARNING SUPPORT AND SERVICES FOR STUDENTS

There are a variety of services available for students to assist them throughout their learning. This information is available in the College calendar, at Student Services or the College web site at <u>camosun.ca</u>.

## STUDENT CONDUCT POLICY

There is a Student Conduct Policy **which includes plagiarism**. It is the student's responsibility to become familiar with the content of this policy. The policy is available in each School Administration Office, at Student Services and on the College web site in the Policy Section.

## English as a Second Language students.

Please note. This course has a large amount of reading, writing and terminology. A certain level of English proficiency is required. Students having difficulties should access college support services.

## COURSE CONTENT AND SCHEDULE

The course will consist of discussions, readings, exercises, lectures and activities/projects. Discussions, exercises, and other activities may take place on an individual basis, in dyads, small groups, or as a class. Many exercises and activities will be in class, and can only be completed in class. Therefore attendance is extremely important. The course is divided into three units. For each unit you will complete various exercises, activities, written assignments and one test.

#### SYLLABUS

<u>Topic</u>	Required readings			
Introduction	Ch 1 but not 16-18, 22-27,	(3 <sup>rd</sup> ed not 15-17, 21-26)		
	Peop	e		
Beliefs Perception Emotions	40-54 Ch 3 Ch 4	(3 <sup>rd</sup> pp 40-53 )		
Diversity	pp. 22-27, 98-101, 207-213, 340-343 (3 <sup>rd</sup> pp. 21-27, 97-100, 169-174, 332- 334			
Thinking skills as	signment Oct 5th			
Test #1 Oct 10th		(4.5)		
	Messag	nes		
Listening	Ch 5	(3 <sup>rd</sup> Ch 7)		
Verbal Nonverbal	Ch 6 & 61-78, 281-283, Not 207-213 Ch 7	3 (3rd Ch 5, & 61-79, 275-276 (NOT 169-174)) (3 <sup>rd</sup> Ch 6)		
Communication s	skills assignment Nov 4th			
Test #2 Nov 9th		(4)		
	Relations	ships		
Development and C Positive aspects				
Challenges	Ch 9 & 10			
Conversation skil	lls assignment Dec 5th			
Test #3 To be sche	eduled during the final exam period	Dec 12-24 (4)		

Students should not arrange to travel before the end of the final exam period.

The last day to switch to audit or withdraw from the course without receiving an F grade is Nov 8th

Information contained in this course outline is correct at the time of publication. Content of the courses is revised on an ongoing basis to ensure relevance to changing educational, employment and marketing needs. The instructor will endeavour to provide notice of changes to students as soon as possible. The instructor reserves the right to add or delete material from courses. The timetable may also be revised.

4, e, 4 <sup>1</sup>/<sub>2</sub>, e, 4 <sup>1</sup>/<sub>2</sub> = 14 4, e, 3 1/2, e, 3 <sup>1</sup>/<sub>2</sub> = 12 4, e, 3 1/2, e, 4 <sup>1</sup>/<sub>2</sub> = 13 5, e, 4 <sup>1</sup>/<sub>2</sub>, e, 3 <sup>1</sup>/<sub>2</sub> = 14