# **COURSE SYLLABUS**

COURSE TITLE: TMGT 240 The Global Tourism System

CLASS SECTION: 001 TERM: Summer 2023

**COURSE CREDITS: 3 Credits** 

DELIVERY METHOD(S): Face-to-Face, Young Building 201

For COVID-19 information please visit <a href="https://camosun.ca/about/covid-19-updates">https://camosun.ca/about/covid-19-updates</a>

Camosun College campuses are located on the traditional territories of the Lakwaŋan and WSÁNEĆ peoples. We acknowledge their welcome and graciousness to the students who seek knowledge here.

Learn more about Camosun's Territorial Acknowledgement.

Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend, and do not provide your instructor with a reasonable explanation in advance, you will be removed from the course and the space offered to the next waitlisted student.

## **INSTRUCTOR DETAILS**

NAME: Dr. Ann-Kathrin McLean

EMAIL: mcleana@camosun.bc.ca

Weekly Office Hours: Tuesdays, 12:00 pm - 1:00 pm via class Collaborate or by appointment

As your course instructor, I endeavour to provide an inclusive learning environment. However, if you experience barriers to learning in this course, do not hesitate to discuss them with me. Camosun College is committed to identifying and removing institutional and social barriers that prevent access and impede success.

### CALENDAR DESCRIPTION

As a strong economic driver, tourism is influenced by both local and global issues. This course examines social, political, and environmental impacts related to the international tourism system. Trends within the Canadian tourism system are examined with a focus on growth, development and integration of indigenous tourism for small and medium sized enterprises.

PREREQUISITE(S): One of: C in English 12 C in English Studies 12 C in English 12 First Peoples C in Literary Studies 12 C in ENGL 091 and ENGL 093 C in ENGL 092 and ENGL 094 C in ENGL 092 and ENGL 096 C in ENGL 103 and ENGL 104 C in ENGL 142 C in ELD 092 and ELD 094 C in ELD 097 C in ELD 103 and ELD 104 - Must be completed prior to taking this course.

CO-REQUISITE(S): Non EXCLUSION(S): Non

Upon successful completion of this course, a student will be able to:

- 1. Examine the major economic, social, cultural and environmental impacts associated with international tourism.
- 2. Describe Canada's strengths and weaknesses as an international tourism destination relative to other countries.
- 3. Describe the pressures and opportunities that small and medium-size enterprises (SMEs) encounter when competing internationally.
- 4. Identify factors that contribute to success in both the international tourism industry and the local market by exploring leading, emerging and struggling tourism markets.
- 5. Compare indigenous tourism markets in Canada with those in other international markets.
- 6. Analyze the impacts that the Global tourism system can have on SME's and develop an action plan that addresses these impacts.
- 7. Identify the best practices of businesses operating within the Global Tourism System and describe how these could be adopted by other operations, where appropriate.

# REQUIRED MATERIALS & RECOMMENDED PREPARATION / INFORMATION

## **Required Materials**

- A. Required course Text Book:
  Cooper, C. (2020). Essentials of Tourism. SAGE Publications
  Third edition. Available for rent at: <a href="https://www.vitalsource.com/en-ca/products/essentials-of-tourism-chris-cooper-v9781529738186">https://www.vitalsource.com/en-ca/products/essentials-of-tourism-chris-cooper-v9781529738186</a>
- B. Introduction to Tourism and Hospitality in BC- Open Textbook. Second edition. Available here: <a href="https://opentextbc.ca/introtourism2e/">https://opentextbc.ca/introtourism2e/</a>

The following schedule and course components are subject to change with reasonable advance notice, as deemed appropriate by the instructor.

Class Dates	Week # and Topic	Required Reading		Activity: Assignment/ Quiz /Online Presentation	
Monday, May 1	Week 1 Introduction to the course Tourism Essentials	Pages 3- 29		Week One: Online Posting Due Friday, May 5th	
Monday, May 8	Week 2 The Destination	Pages 39- 63		Week Two: Online Posting Due Friday, May 12 <sup>th</sup>	
Monday, May 15	Week 3 The Economic Consequences of Tourism	Pages 69-87		Week Three: Online Posting Due Friday, May 19 <sup>th</sup>	
Monday, May 22	<b>Week 4:</b> No class – Victoria Day Holiday				
Monday, May 29	Week 5 The Environmental Consequences of Tourism	Pages 93- 114		Week Five: Online Posting Due Friday, June 2 <sup>nd</sup>	
Monday, June 5	Week 6 The Social and Cultural Consequences of Tourism	Pages 119- 140		Week Six:  Online Posting Due Friday, June 9 <sup>th</sup> Mid-term exam, Monday, June 5 <sup>th</sup>	
Monday, June 12	Week 7 Indigenous tourism	Introduction to Tourism & Hosp. in BC. Chapter 12: Pages 395- 427		Week Seven: Online Posting Due Friday, June 16 <sup>th</sup>	
Monday, June 19	Week 8 Tourism Marketing	Pages 357 -381		Week Eight: Online Posting Due Friday, June 23 <sup>rd</sup>	
Monday, June 26	Week 9 Government and Tourism	Pages 291- 319		Week Nine: Online Posting Due Friday, June 30 <sup>th</sup>	
Monday, July 3	Week 10: No class – Canada Day Holiday				
Monday, July 10	Week 11 Special topic: Dark Tourism and Visitor Behavior Visitor Attractions and Events	Pages 181-20		Week Eleven: Online Posting Due Friday, July 14 <sup>th</sup>	
Monday, July 17	Week 12 Student presentations (group A)			p A presentation upload and individual speaking Due Monday, July 17 <sup>th</sup> (5:30pm)	
Monday, July 24	Week 13 Student presentations (group B)		Group B presentation upload and individual speaking notes Due Monday, July 24 <sup>th</sup> (5:30pm)		
Monday, July 31	Week 14 Tourism Futures Final class, exam prep	Pages: 391- 415		Week Fourteen: Online Posting Due Friday, August 4th One-pager summary Due Friday, August 4th (11:59pm)	
Final exam period (August 7 to 18)	Best of success with your studying and final exam! Important reminder: <u>Do not</u> book any flights until you have received confirmation of the final exam date!				

Students registered with the Centre for Accessible Learning (CAL) who complete quizzes, tests, and exams with academic accommodations have booking procedures and deadlines with CAL where advanced noticed is required. Deadlines scan be reviewed on the <u>CAL exams page</u>. <a href="http://camosun.ca/services/accessible-learning/exams.html">http://camosun.ca/services/accessible-learning/exams.html</a>

#### **EVALUATION OF LEARNING**

DESCRIPTION	WEIGHTING
Mid-term quiz (individual)	25%
Indigenous Destination Presentation (team)	25%
One-pager summary of Indigenous assessment (individual)	10%
Professional Online/In-Class Course Participation (individual)	10%
Final Exam (individual)	30%
TOTAL	100%

If you have a concern about a grade you have received for an evaluation, please come and see me as soon as possible. Refer to the <u>Grade Review and Appeals</u> policy for more information. <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf</a>

### **COURSE GUIDELINES & EXPECTATIONS**

Please review the collective class agreement/contract on D2L platform

# SCHOOL OR DEPARTMENTAL INFORMATION

Department Chair: Carl Everitt

E-Mail: everittc@camosun.bc.ca

## STUDENT RESPONSIBILITY

Enrolment at Camosun assumes that the student will become a responsible member of the College community. As such, each student will display a positive work ethic, assist in the preservation of College property, and assume responsibility for their education by researching academic requirements and policies; demonstrating courtesy and respect toward others; and respecting expectations concerning attendance, assignments, deadlines, and appointments.

## SUPPORTS AND SERVICES FOR STUDENTS

Camosun College offers a number of services to help you succeed in and out of the classroom. For a detailed overview of the supports and services visit <a href="http://camosun.ca/students/">http://camosun.ca/students/</a>.

Support Service	Website		
Academic Advising	http://camosun.ca/advising		
Accessible Learning	http://camosun.ca/accessible-learning		
Counselling	http://camosun.ca/counselling		
Career Services	http://camosun.ca/coop		
Financial Aid and Awards	http://camosun.ca/financialaid		
Help Centres (Math/English/Science)	http://camosun.ca/help-centres		
Indigenous Student Support	http://camosun.ca/indigenous		
International Student Support	http://camosun.ca/international/		
Learning Skills	http://camosun.ca/learningskills		
Library	http://camosun.ca/services/library/		
Office of Student Support	http://camosun.ca/oss		
Ombudsperson	http://camosun.ca/ombuds		
Registration	http://camosun.ca/registration		
Technology Support	http://camosun.ca/its		
Writing Centre	http://camosun.ca/writing-centre		

If you have a mental health concern, please contact Counselling to arrange an appointment as soon as possible. Counselling sessions are available at both campuses during business hours. If you need urgent support after-hours, please contact the Vancouver Island Crisis Line at 1-888-494-3888 or call 911.

# COLLEGE-WIDE POLICIES, PROCEDURES, REQUIREMENTS, AND STANDARDS

# Academic Accommodations for Students with Disabilities

The College is committed to providing appropriate and reasonable academic accommodations to students with disabilities (i.e., physical, depression, learning, etc.). If you have a disability, the <u>Centre for Accessible Learning</u> (CAL) can help you document your needs, and where disability-related barriers to access in your courses exist, create an accommodation plan. By making a plan through CAL, you can ensure you have the appropriate academic accommodations you need without disclosing your diagnosis or condition to course instructors. Please visit the CAL website for contacts and to learn how to get started: <a href="http://camosun.ca/services/accessible-learning/">http://camosun.ca/services/accessible-learning/</a>

# **Academic Integrity**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf</a> for policy regarding academic expectations and details for addressing and resolving matters of academic misconduct.

## **Academic Progress**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.1.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.1.pdf</a> for further details on how Camosun College monitors students' academic progress and what steps can be taken if a student is at risk of not meeting the College's academic progress standards.

## **Course Withdrawals Policy**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.2.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.2.pdf</a> for further details about course withdrawals. For deadline for fees, course drop dates, and tuition refund, please visit <a href="http://camosun.ca/learn/fees/#deadlines">http://camosun.ca/learn/fees/#deadlines</a>.

# **Grading Policy**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf</a> for further details about grading.

## **Grade Review and Appeals**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf</a> for policy relating to requests for review and appeal of grades.

# Mandatory Attendance for First Class Meeting of Each Course

Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend, and do not provide your instructor with a reasonable reason in advance, you will be removed from the course and the space offered to the next waitlisted student. For more information, please see the "Attendance" section under "Registration Policies and Procedures"

(<a href="http://camosun.ca/learn/calendar/current/procedures.html">http://camosun.ca/learn/calendar/current/procedures.html</a>) and the Grading Policy at <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf</a>.

## Medical / Compassionate Withdrawals

Students who are incapacitated and unable to complete or succeed in their studies by virtue of serious and demonstrated exceptional circumstances may be eligible for a medical/compassionate withdrawal. Please visit <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.8.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.8.pdf</a> to learn more about the process involved in a medical/compassionate withdrawal.

## Sexual Violence and Misconduct

Camosun is committed to creating a campus culture of safety, respect, and consent. Camosun's Office of Student Support is responsible for offering support to students impacted by sexual violence. Regardless of when or where the sexual violence or misconduct occurred, students can access support at Camosun. The Office of Student Support will make sure students have a safe and private place to talk and will help them understand what supports are available and their options for next steps. The Office of Student Support respects a student's right to choose what is right for them. For more information see Camosun's Sexualized Violence and Misconduct Policy: http://camosun.ca/about/policies/education-academic/e-2-student-

services-and-support/e-2.9.pdf and camosun.ca/sexual-violence. To contact the Office of Student Support: <a href="mailto:oss@camosun.ca">oss@camosun.ca</a> or by phone: 250-370-3046 or 250-3703841

# Student Misconduct (Non-Academic)

Camosun College is committed to building the academic competency of all students, seeks to empower students to become agents of their own learning, and promotes academic belonging for everyone. Camosun also expects that all students to conduct themselves in a manner that contributes to a positive, supportive, and safe learning environment. Please review Camosun College's Student Misconduct Policy at <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.5.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.5.pdf</a> to understand the College's expectations of academic integrity and student behavioural conduct.

**Changes to this Syllabus:** Every effort has been made to ensure that information in this syllabus is accurate at the time of publication. The College reserves the right to change courses if it becomes necessary so that course content remains relevant. In such cases, the instructor will give the students clear and timely notice of the changes.