

# COURSE SYLLABUS



COURSE TITLE: ENGL-273: Technical Communication

CLASS SECTION: X01

TERM: W2023

COURSE CREDITS: 3

DELIVERY METHOD(S): Lecture, Lab

Camosun College campuses are located on the traditional territories of the Lək̓ʷəŋən and W̱SÁNEĆ peoples. We acknowledge their welcome and graciousness to the students who seek knowledge here.

Learn more about Camosun's [Territorial Acknowledgement](#).

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For COVID-19 information please visit <https://legacy.camosun.ca/covid19/index.html>.

*Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend, and do not provide your instructor with a reasonable explanation in advance, you will be removed from the course and the space offered to the next waitlisted student.*

## INSTRUCTOR DETAILS

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NAME: Alena Chercover

EMAIL: [chercovera@camosun.bc.ca](mailto:chercovera@camosun.bc.ca)

OFFICE: LACC 119A

HOURS: Wednesday 12:30-1:30 pm

Thursday 7:30-8:30 pm (Virtual – via Collaborate)

Friday 9:20-10:20 am

*As your course instructor, I endeavour to provide an inclusive learning environment. However, if you experience barriers to learning in this course, do not hesitate to discuss them with me. Camosun College is committed to identifying and removing institutional and social barriers that prevent access and impede success.*

## CALENDAR DESCRIPTION

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Students will receive individual and group communication support towards completion of their Capstone design-project technology course. Written assignments include a formal technical report supported by program-specific documents. Additionally students will produce a professional quality marketing publication. Presentation assignments include program-specific short progress reports, and longer professional presentations.

### PREREQUISITE(S):

All of:

- C in ENGL 170

### CO-REQUISITE(S):

One of:

- CIVE 289
- COMP 299
- ECET 290
- MENG 295

EXCLUSION(S):

Not Applicable

## COURSE LEARNING OUTCOMES / OBJECTIVES

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Upon completion of this course a student will be able to:

1. Plan, organize, structure, and write workplace formats that follow principles for a Capstone design project mandated by the engineering-technology program:
  - a) Write a formal report on a design project using correct format, structure, and documentation.
  - b) Write at least two supporting reports for the formal report (e.g. proposal, progress report, user manual) using correct format, structure, and documentation.
  - c) Write, and constantly update a logbook of personal data, activities, ideas, and results related to the design project.
  - d) Design and produce a professional-quality marketing publication (e.g. brochure, profile document, website) that promotes and highlights the nature of the design project.
2. Write all assignments using correct workplace-writing style, structure, format, design, and ethical concepts.
  - a) Apply the writing processes of idea generation, draft generation, revision strategies, and proofreading strategies to all assignments.
  - b) Apply Standard English and technical-writing conventions to ensure readability of documents.
  - c) Use reliable, accurate, relevant, and substantiated evidence, and document sources using the appropriate documentation style.
  - d) Use effective illustrative techniques to enhance the visual and informational quality of a written assignment.
  - e) Apply knowledge of copyright law, plagiarism, and sensitive materials to the report-writing process (copyright law, source documentation, and sensitive materials).
3. Design and deliver presentations on the Capstone design project that fulfill the principles of effective speaking, anxiety control, and visual enhancement:
  - a) Analyze the informational needs and backgrounds of various audiences to achieve optimal design and delivery of presentations.
  - b) Use technical vocabulary appropriate for the intended audiences.
  - c) Present information effectively and appropriately using effective speaking skills and anxiety-control strategies.
  - d) Use effective illustrative techniques to enhance the visual and informational quality of presentations.
  - e) Optimize visual support in presentations by appropriate selection and use of electronic and software presentation tools.
  - f) Employ additional program-specific presentation techniques (e.g. trade-show display, demonstration, web or video-conference).

4. Apply the principles and dynamics of conflict resolution in a team setting to maximize the efficiency of collaborative work.

REQUIRED MATERIALS & RECOMMENDED PREPARATION / INFORMATION

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ENGL 273 Course Pack (available on D2L).

COURSE SCHEDULE, TOPICS, AND ASSOCIATED PREPARATION / ACTIVITY / EVALUATION

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The following schedule and course components are subject to change with reasonable advance notice, as deemed appropriate by the instructor.

Date	Topics Wednesdays – 2:30 - 3:50 (CBA 120) Fridays – 10:30 – 11:50 (CBA 214)	Assignment	Due
<b>Week 1</b>	LECTURE: WELCOME TO ENGL 273! Professional Writing (Review) Collaborative Writing Strategies  LAB: PROPOSAL, BRAND DEVELOPMENT GROUP CONTRACTS		
<b>Week 2</b>	LECTURE: RESEARCH AND DOCUMENTATION  LAB: Proposals	<b>Group Contract</b>	<b>Wednesday, Jan. 18</b>
<b>Week 3</b>	LECTURE: PRESENTATION TECHNIQUES  LAB: Proposals	<b>Proposal</b>	<b>Friday, Jan. 27</b>
<b>Week 4</b>	<b>PROPOSAL PRESENTATIONS</b>	<b>Proposal Presentations</b>	<b>Wednesday, Feb. 1 &amp; Friday, Feb. 3</b>
<b>Week 5</b>	LECTURE: PROGRESS REPORTS  LAB: Progress Reports		

<b>Week 6</b>	<b>TEAM MEETING #1</b>	<b>Team Meeting (15 min)</b>	<b>Wed, Feb.15 &amp; Fri, Feb. 17</b>
<b>Week 7</b>	<b>READING WEEK</b>	<b>READING WEEK</b>	
<b>Week 8</b>	LECTURE: PRESENTING TECHNICAL INFORMATION  LAB: Progress Presentations	<b>Progress Report</b>	<b>Friday, Mar. 3</b>
<b>Week 9</b>	<b>PROGRESS PRESENTATIONS</b>	<b>Progress Presentation</b>	<b>Wednesday, Mar. 8 &amp; Friday, Mar. 10</b>
<b>Week 10</b>	LECTURE: PROMOTIONAL MATERIALS – Project Brochure  LAB: Formal Report/Brochures		
<b>Week 11</b>	LECTURE: FORMAL REPORT & FINAL PRESENTATIONS  LAB: Project Brochure/Formal Report		
<b>Week 12</b>	<b>TEAM MEETING #2</b>	<b>Team Meeting (15 min)</b>  <b>Project Brochure</b>	<b>Wed, Mar. 29 &amp; Fri, Mar. 31</b>  <b>Friday, Mar. 31</b>
<b>Week 13</b>	<i>Writing Lab (Final Report and Presentation)</i>		
<b>Week 14</b>	<i>Writing Lab (Final Report and Presentation)</i>	<b>Final (Formal) Report</b>	<b>Friday, Apr. 14</b>

Students registered with the Centre for Accessible Learning (CAL) who complete quizzes, tests, and exams with academic accommodations have booking procedures and deadlines with CAL where advanced noticed is required. Deadlines can be reviewed on the [CAL exams page](http://camosun.ca/services/accessible-learning/exams.html). <http://camosun.ca/services/accessible-learning/exams.html>

Assignment	Weight	Due Date
Group Contract	Complete/Incomplete	Wednesday, Jan. 18
Proposal	10%	Friday, Jan. 27
Proposal Presentation	5%	Wed, Feb. 1 & Fri, Feb. 3
Progress Report	15%	Friday, Mar. 3
Progress Presentation	10%	Wed, Mar. 8 & Fri, Mar. 10
Project Brochure	10%	Friday, Mar. 31
Final Report	30%	Friday, Apr. 14
Final Presentation	15%	Tuesday, Apr. 25
Professionalism	5%	Ongoing

If you have a concern about a grade you have received for an evaluation, please come and see me as soon as possible. Refer to the [Grade Review and Appeals](http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf) policy for more information.  
<http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf>

## COURSE GUIDELINES & EXPECTATIONS

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### You can expect your instructor to

- teach to the course goals
- give clear instructions for assignments and exercises
- advise and support students in their coursework
- treat students with respect
- be available during office hours or, if necessary, arrange an alternative time to meet
- evaluate students fairly, based on criteria provided to students beforehand
- give useful feedback on assignments

### Your instructor will expect you to

- keep up with course material in person and on D2L
- prepare for class by completing readings and assigned work on time
- actively participate in class activities
- ask questions if you need clarification
- submit your own, original work
- use instructor comments and feedback to improve future work
- cooperate with and act respectfully toward other students and the instructor
- communicate with the instructor about problems or concerns as soon as possible

### Additional Expectations

#### Guidelines for preparing and submitting written assignments

All formal written assignments for this course should be typed according to the assignment requirements. All papers should be clearly marked with your team's name and each member's name and submitted on time, **as a PDF**, through D2L Assignments.

If you would like to receive in-line feedback on a written assignment, you must also submit a hard copy of your assignment at the beginning of class on the due date.

**Late and Missing Assignments** – Late assignments submitted up to 5 school days past the due date, will lose 10%, and will receive a grade only (no comments). Assignments submitted more than five days late will lose 40%. If you must hand in something late, please communicate with me by email beforehand. Requests for extensions made prior to the assignment due date will be considered on a case-by-case basis.

**For Your Records** – Be sure to keep all rough drafts, final drafts and graded assignments until the end of term. In the event of a computer failure or a grade discrepancy, these documents will be critical. Always, always back up your files. If you don't already have cloud-based file storage, consider using one of the many file storage platforms available. See me if you'd like more information.

**Collaborative Writing** – In this course, you will be co-authoring all of your documents. Any sort of collaborative effort demands a lot of those involved. Consider your strengths and weaknesses as a team member, and ensure you put in your best effort while accomplishing the tasks laid out for you in the assignments.

**Attendance and Participation** – Course credit is granted through a contract process. Part of your end of this contract requires attendance and participation in all course classes and assignments. Poor attendance and participation can compromise completion of this contract or the grades received from this contract.

Your instructor will evaluate your level of participation, as well as your class attendance. Participation activities will include class discussions and team check-ins with your English instructor. These brief meetings will allow you to present questions and drafts for feedback to your instructor. All members of the team are expected to be present at these meetings; members who are not present will lose participation marks.

Poor participation can affect your grades in two ways: 1) As a natural consequence through poor performance on assignments due to class work missed, and 2) Through penalty for chronic non-participation, such as absence from group meetings with the instructor or failure to participate in group presentations. This penalty can result in a letter grade drop.

It is your responsibility to know the material covered in class and to complete the assignments due. If you have difficulty accessing course materials or assignments, let your instructor know well in advance of the due date.

## STUDENT RESPONSIBILITY

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Enrolment at Camosun assumes that the student will become a responsible member of the College community. As such, each student will display a positive work ethic, assist in the preservation of College property, and assume responsibility for their education by researching academic requirements and policies; demonstrating courtesy and respect toward others; and respecting expectations concerning attendance, assignments, deadlines, and appointments.

## SUPPORTS AND SERVICES FOR STUDENTS

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Camosun College offers a number of services to help you succeed in and out of the classroom. For a detailed overview of the supports and services visit <http://camosun.ca/students/>.

Academic Advising	<a href="http://camosun.ca/advising">http://camosun.ca/advising</a>
Accessible Learning	<a href="http://camosun.ca/accessible-learning">http://camosun.ca/accessible-learning</a>
Counselling	<a href="http://camosun.ca/counselling">http://camosun.ca/counselling</a>
Career Services	<a href="http://camosun.ca/coop">http://camosun.ca/coop</a>
Financial Aid and Awards	<a href="http://camosun.ca/financialaid">http://camosun.ca/financialaid</a>
Help Centres (Math/English/Science)	<a href="http://camosun.ca/help-centres">http://camosun.ca/help-centres</a>
Indigenous Student Support	<a href="http://camosun.ca/indigenous">http://camosun.ca/indigenous</a>
International Student Support	<a href="http://camosun.ca/international/">http://camosun.ca/international/</a>
Learning Skills	<a href="http://camosun.ca/learningskills">http://camosun.ca/learningskills</a>
Library	<a href="http://camosun.ca/services/library/">http://camosun.ca/services/library/</a>
Office of Student Support	<a href="http://camosun.ca/oss">http://camosun.ca/oss</a>
Ombudsperson	<a href="http://camosun.ca/ombuds">http://camosun.ca/ombuds</a>
Registration	<a href="http://camosun.ca/registration">http://camosun.ca/registration</a>
Technology Support	<a href="http://camosun.ca/its">http://camosun.ca/its</a>
Writing Centre	<a href="http://camosun.ca/writing-centre">http://camosun.ca/writing-centre</a>

**If you have a mental health concern**, please contact Counselling to arrange an appointment as soon as possible. Counselling sessions are available at both campuses during business hours. If you need urgent support after-hours, please contact the Vancouver Island Crisis Line at 1-888-494-3888 or call 911.

### Academic Accommodations for Students with Disabilities

The College is committed to providing appropriate and reasonable academic accommodations to students with disabilities (i.e. physical, depression, learning, etc). If you have a disability, the [Centre for Accessible Learning](#) (CAL) can help you document your needs, and where disability-related barriers to access in your courses exist, create an accommodation plan. By making a plan through CAL, you can ensure you have the appropriate academic accommodations you need without disclosing your diagnosis or condition to course instructors. Please visit the CAL website for contacts and to learn how to get started:

<http://camosun.ca/services/accessible-learning/>

### Academic Integrity

Please visit <http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf> for policy regarding academic expectations and details for addressing and resolving matters of academic misconduct.

### Academic Progress

Please visit <http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.1.pdf> for further details on how Camosun College monitors students' academic progress and what steps can be taken if a student is at risk of not meeting the College's academic progress standards.

### Course Withdrawals Policy

Please visit <http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.2.pdf> for further details about course withdrawals. For deadline for fees, course drop dates, and tuition refund, please visit <http://camosun.ca/learn/fees/#deadlines>.

### Grading Policy

Please visit <http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf> for further details about grading.

### Grade Review and Appeals

Please visit <http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf> for policy relating to requests for review and appeal of grades.

### Mandatory Attendance for First Class Meeting of Each Course

Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend, and do not provide your instructor with a reasonable reason in advance, you will be removed from the course and the space offered to the next waitlisted student. For more information, please see the "Attendance" section under "Registration Policies and Procedures" (<http://camosun.ca/learn/calendar/current/procedures.html>) and the Grading Policy at <http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf>.

### Medical / Compassionate Withdrawals

Students who are incapacitated and unable to complete or succeed in their studies by virtue of serious and demonstrated exceptional circumstances may be eligible for a medical/compassionate withdrawal. Please visit



<http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.8.pdf> to learn more about the process involved in a medical/compassionate withdrawal.

### Sexual Violence and Misconduct

Camosun is committed to creating a campus culture of safety, respect, and consent. Camosun's Office of Student Support is responsible for offering support to students impacted by sexual violence. Regardless of when or where the sexual violence or misconduct occurred, students can access support at Camosun. The Office of Student Support will make sure students have a safe and private place to talk and will help them understand what supports are available and their options for next steps. The Office of Student Support respects a student's right to choose what is right for them. For more information see Camosun's Sexualized Violence and Misconduct Policy: <http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.9.pdf> and [camosun.ca/sexual-violence](http://camosun.ca/sexual-violence). To contact the Office of Student Support: [oss@camosun.ca](mailto:oss@camosun.ca) or by phone: 250-370-3046 or 250-3703841

### Student Misconduct (Non-Academic)

Camosun College is committed to building the academic competency of all students, seeks to empower students to become agents of their own learning, and promotes academic belonging for everyone. Camosun also expects that all students to conduct themselves in a manner that contributes to a positive, supportive, and safe learning environment. Please review Camosun College's Student Misconduct Policy at <http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.5.pdf> to understand the College's expectations of academic integrity and student behavioural conduct.

**Changes to this syllabus:** Every effort has been made to ensure that information in this syllabus is accurate at the time of publication. The College reserves the right to change courses if it becomes necessary so that course content remains relevant. In such cases, the instructor will give the students clear and timely notice of the changes.