COURSE SYLLABUS



COURSE TITLE: BUS 480 Advanced Business Strategy

CLASS SECTION: Section B02 (Tuesdays 2:30-5:20pm, CBA 271)

TERM: Fall 2023

COURSE CREDITS: 3 credits

DELIVERY METHOD(S): Blended, Face to Face/Online

Camosun College campuses are located on the traditional territories of the Lak^W aŋan and WSANEC peoples. We acknowledge their welcome and graciousness to the students who seek knowledge here.

Learn more about Camosun's Territorial Acknowledgement.

Students are required to attend the first class meeting of each course. If a student does not attend and does not contact the instructor prior to the first class with a satisfactory explanation, they forfeit their seat in the course and may be de-registered.

INSTRUCTOR DETAILS

NAME: Dr. Laura Gover-Basar

EMAIL: gover-basarl@camosun.ca

OFFICE: CBA 230 or Online

HOURS: Tuesdays & Wednesdays 1pm-2pm or by appointment (email for appointment)

As your course instructor, I endeavour to provide an inclusive learning environment. However, if you experience barriers to learning in this course, do not hesitate to discuss them with me. Camosun College is committed to identifying and removing institutional and social barriers that prevent access and impede success.

CALENDAR DESCRIPTION

Students will integrate all functional disciplines covered in the Bachelor of Business Administration and Post Degree Diploma programs within the context of strategic management. Using the case method, students will make strategic decisions that mirror the challenges faced by top-level managers. This course engages students in classroom discussions and online forums.

PREREQUISITE(S): 4th Year BBA or PDD Tourism and Hospitality Management or PDD Business Administration

COURSE LEARNING OUTCOMES / OBJECTIVES

Upon successful completion of this course, you will be able to:

- Demonstrate an understanding of strategic planning and analysis as it applies to short and long-term decision making.
- Apply a range of theoretical tools to analyze both a company's external and internal environments including resources and intellectual capital.
- Evaluate and interpret a company's corporate-, business-, and functional-level strategies and develop recommendations that are consistent with an organization's strategic approach.
- Assess organizational situations and make recommendations using a range of analytical tools and techniques.
- Examine current issues in strategy.
- Develop and improve case analysis and report writing skills.
- Develop interpersonal and communication skills that prepare students to act effectively in a range of practical business situations.

REQUIRED MATERIALS & RECOMMENDED PREPARATION / INFORMATION

Required Textbook:

• Crossan, M. M., Rouse, M. J., Rowe W. G., & Maurer, C. C.(2022). *Strategic Analysis and Action - Tenth Edition*. Pearson: Toronto.

Required Coursepack (Case Studies):

- There are three (3) case studies that are required readings for this course
 - → All three (3) can be purchased and downloaded together from Ivey Publishing here: https://www.iveypublishing.ca/s/ivey-coursepack/a1R5c00000Fvbn0EAB
 - → Cost is \$14.85 and includes the three required case studies for this course

Any Additional required readings are provided on D2L.

EVALUATION OF LEARNING

| DESCRIPTION | WEIGHTING | DUE |
|--|-----------|---------------------|
| Individual Work | 60% | |
| ☐ End of Course Reflection | 20% | Week 14 |
| ☐ Class Preparation Post (8@2.25%) | 18% | Ongoing (Weeks 2-9) |
| ☐ Class Engagement/Attendance (8@2.25%) | 18% | Ongoing (Weeks 2-9) |
| ☐ Team Meeting Engagement | 2% | Week 10 or 12 |
| ☐ Seminar Engagement | 2% | Week 11 or 13 |
| Team Project Work | 40% | |
| ☐ Team Contract | - | Week 5 |
| ☐ Team Discussion Posts (4@5%) | 20% | Various (Weeks 6-9) |
| ☐ Team Led Seminar | 15% | Week 11 or 13 |
| ☐ Team Based Feedback | 5% | Week 14 |
| □ Self/Peer Evaluation | - | Week 13 |
| If you have a concern about a grade you have received for an | TAL 100% | |

If you have a concern about a grade you have received for an evaluation, please come and see me as soon as possible. Refer to the <u>Grade Review and Appeals</u> policy for more information.

INDIVIDUAL WORK (60%)

The critical role of ongoing preparation before class and in-class engagement is considered in the assessment mix for this course. This portion of your grade has four components, detailed below:

• Class Preparation Posts (18%): Prior to our in-person sessions for weeks 2-9, you will complete a brief individual discussion post (two to three sentences). Detailed instructions will be provided for each Discussion Topic in D2L. Discussions will involve cases and questions where you will apply course concepts that you have read about in the assigned textbook prereading to the assigned prereading case for that week (see Course Schedule for assigned readings). During our weekly in-person session, you will share your post with other students and continue the discussions. These initial preparation posts are graded as complete or incomplete (i.e., pass/fail) based on demonstrating familiarity with the assigned prereading (textbook and case study). There are eight preparation posts in total and each post is worth 2.25% of your final grade.

- Class Engagement/Attendance (18%): Classes will be interactive and involve discussions and small group activities. This portion of the grade is also complete/incomplete or pass/fail. If you are unable to attend a scheduled class due to extenuating circumstances, please contact the instructor. There are eight regular class sessions (weeks 2-9) in total and attendance for each is worth 2.25% of your final grade.
- End of Course Reflection Paper (20%): This individual paper provides you with an opportunity to delve more deeply into certain course topics. There are two parts to this assignment. In Part 1, you will identify and discuss key learnings from the required course case studies and in Part 2 you will identify and assess your personal key takeaways from one of the articles about alternative perspectives on Strategic Management. The grading rubric and additional details for this assignment are available on D2L. Use this grading rubric as a guideline for preparing your assignment.
- Team Meeting Engagement (2%): In Week 10 or 12, teams will schedule a meeting during class time to meet with the instructor. Attendance and engagement are critical to the success of these meetings. If you are unable to attend due to extenuating circumstances, contact your instructor.
- Seminar Engagement (2%): In Weeks 11 and 13, teams will facilitate their seminars in class. Audience attendance and engagement is critical to the success of the seminars. This seminar engagement grade is split across the two weeks and involves seminar attendance. If you are unable to attend due to extenuating circumstances, contact the instructor.

TEAM PROJECT (40%)

Student teams will be created in class (see Course Schedule). Each student team will focus on one organization to research and critically assess using strategic management concepts and frameworks. The team will take the position of management consultants to the chosen organization. This portion of your grade has five components, detailed below.

- **Team Contract (-):** All teams will submit a team contract that outlines team member roles, team norms, communication mode and a brief plan for how they will complete the major team project deliverables. A template for this is available on D2L.
- Team Discussion Posts (20%): Each week (Weeks 6-9), your team will complete one team discussion post that applies key concepts covered in the previous class to your selected organization. Detailed instructions will be provided for each Discussion Topic in D2L. The expectation is that these team posts are generated through team discussion and debate in a team synchronous meeting. These team posts will be graded according to the Team Post Rubric available on D2L. The grading rubric considers both your team's understanding of relevant course concepts and your team's ability to apply these concepts to your selected organization based on information that you can access about your organization. Teams' abilities to collect and assess relevant secondary sources on the organization's internal and external environment is crucial. All secondary sources must be cited.
- Team Led Seminar (15%): In Weeks 11 and 13, each team will lead an interactive seminar for the class. This seminar is the team's opportunity to effectively synthesize and present verbally and visually the key ideas developed in their discussion posts as if they were speaking directly to the senior managers at the organization studied. The purpose of this seminar is to critically analyze strategic management activities for your organization (i.e., the client) and provide recommendations for action. These team led seminars will be graded according to the Team Seminar Rubric available on D2L. Use this grading rubric as a guideline for preparing your team presentation.
- Team Peer-to-Peer Presentation Feedback (5%): As noted above, in Weeks 11 and 13, teams will lead seminars in class. In the Seminar Feedback Discussion Forum on D2L, each team will be assigned one other team to provide presentation feedback for. Feedback instructions are on D2L.
- **Peer/Self Review:** After the Team Project, students will complete a peer/self-evaluation which includes qualitative feedback (i.e., written comments) and quantitative ratings (i.e., numerical evaluations) of team members' contributions. While there are no marks for this exercise, there may be penalties for failure to submit by the due date. Results from this are used to calculate individual grades for the team project when contributions differed among team members. See D2L for this form.

COURSE GUIDELINES & EXPECTATIONS

| Ass | signment formatting. The School of Business uses APA 7 style for formatting assignments and citing |
|-----|--|
| ref | erences. Proper citations and formatting using APA style will be required. See Camosun College citation |
| gui | ides: http://camosun.ca.libguides.com/apa7 |
| | Where required by your instructor, submit all assignments into the D2L assignments by your last name. In text citations for quotes, paraphrasing, and references must be consistent with APA standards. Grammar, spelling, style and APA formatting, citations and referencing will be assessed in your mark. All submitted work must be properly referenced to sources where required by your instructor. Unless otherwise specified, you are to submit your own work, any work collaborated (unless permitted by the course) will be considered in violation of the College's Academic Integrity Policy. See Camosun's (2021) policy at: https://legacy.camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf . |
| Act | ts of academic dishonesty include, but are not limited to: |
| | Using the exact words of a published or unpublished author without quotation marks and without |
| | referencing the source of these words. |
| | Duplicating a table, graph, or diagram, in whole or in part, without referencing the source. |
| | Paraphrasing the ideas of another person, whether written or verbal, without referencing the source. |
| | Providing answers to another student in any test, examination, or take-home assignment. |
| | Taking any unauthorized materials into an examination or test. |
| | Submitting the same paper or portions thereof for more than one assignment in different courses without |
| | the instructor's permission. |
| | Use of AITG (Artificial Intelligence Text Generator) without acknowledgment (i.e., submitted work should |
| | include brief description of AI tool and use in References or on Title Page). |
| | If you are uncertain or have any questions regarding academic integrity, please do not hesitate to discuss these with your instructor. |
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SCHOOL OR DEPARTMENTAL INFORMATION

The School of Business is committed to promoting competence, professionalism and integrity in our students and developing their core skills to succeed throughout their academic programs and in their careers. The purpose of these guidelines is to provide clear expectations of appropriate academic conduct and to establish processes for discipline in appropriate circumstances. It is your responsibility to become familiar with the content and the consequences of academic dishonesty.

Deadlines, exams, and assignments. You must submit your assignments on the due date or as announced. A grade of zero will be assigned to late submissions. There are <u>no additional assignments or make-up exams</u> of any kind if you performed poorly on an assignment.

- a. Students registered through the <u>Centre for Accessible Learning (CAL)</u> should discuss timelines with their instructors at the beginning of each semester.
- b. Medical notes must be dated, signed, and be written on letterhead or prescription paper imprinted with the physician's name and address. Notes are accepted from Physician (GP or medical specialist), Nurse Practitioner, Psychiatrist, Psychologist, Counsellor and Aboriginal Elder. Electronic notes will not be accepted. Medical documentation must be received as soon as reasonably possible.

STUDENT RESPONSIBILITY

Enrolment at Camosun assumes that the student will become a responsible member of the College community. As such, each student will display a positive work ethic, assist in the preservation of College property, and assume responsibility for their education by researching academic requirements and policies; demonstrating courtesy and respect toward others; and respecting expectations concerning attendance, assignments, deadlines, and appointments.

SUPPORTS AND SERVICES FOR STUDENTS

Camosun College offers a number of services to help you succeed in and out of the classroom. For a detailed overview of the supports and services visit <u>camosun.ca/services</u>.

| Support Service | Website |
|-------------------------------------|---|
| Academic Advising | camosun.ca/services/academic-supports/academic-advising |
| Accessible Learning | camosun.ca/services/academic-supports/accessible-learning |
| Counselling | camosun.ca/services/health-and-wellness/counselling-centre |
| Career Services | camosun.ca/services/co-operative-education-and-career- services |
| Financial Aid and Awards | camosun.ca/registration-records/financial-aid-awards |
| Help Centres (Math/English/Science) | camosun.ca/services/academic-supports/help-centres |
| Indigenous Student Support | camosun.ca/programs-courses/iecc/indigenous-student- services |
| International Student Support | camosun.ca/international |
| Learning Skills | camosun.ca/services/academic-supports/help- centres/writing-centre-learning-skills |
| Library | camosun.ca/services/library |
| Office of Student Support | camosun.ca/services/office-student-support |
| Ombudsperson | camosun.ca/services/ombudsperson |
| Registration | camosun.ca/registration-records/registration |
| Technology Support | camosun.ca/services/its |
| Writing Centre | camosun.ca/services/academic-supports/help- centres/writing-centre-learning-skills |

If you have a mental health concern, please contact Counselling to arrange an appointment as soon as possible. Counselling sessions are available at both campuses during business hours. If you need urgent support after-hours, please contact the Vancouver Island Crisis Line at 1-888-494-3888 or call 911.

COLLEGE-WIDE POLICIES, PROCEDURES, REQUIREMENTS, AND STANDARDS

Academic Integrity

Students are expected to comply with all College policy regarding academic integrity; which is about honest and ethical behaviour in your education journey. The following guide is designed to help you understand your responsibilities: https://camosun.libguides.com/academicintegrity/welcome
Please visit https://camosun.ca/sites/default/files/2021-05/e-1.13.pdf for Camosun's Academic Integrity policy and details for addressing and resolving matters of academic misconduct.

Academic Accommodations for Students with Disabilities

The College is committed to providing appropriate and reasonable academic accommodations to students with disabilities (i.e. physical, depression, learning, etc.). If you have a disability, the <u>Centre for Accessible Learning</u> (CAL) can help you document your needs, and where disability-related barriers to access in your courses exist, create an accommodation plan. By making a plan through CAL, you can ensure you have the appropriate academic accommodations you need without disclosing your diagnosis or condition to course instructors. Please visit the CAL website for contacts and to learn how to get started: https://camosun.ca/services/academic-supports/accessible-learning

Academic Progress

Please visit https://camosun.ca/sites/default/files/2023-02/e-1.1.pdf for further details on how Camosun College monitors students' academic progress and what steps can be taken if a student is at risk of not meeting the College's academic progress standards.

Course Withdrawals Policy

Please visit https://camosun.ca/sites/default/files/2021-05/e-2.2.pdf for further details about course withdrawals. For deadline for fees, course drop dates, and tuition refund, please visit https://camosun.ca/registration-records/tuition-fees#deadlines.

Grading Policy

Please visit https://camosun.ca/sites/default/files/2021-05/e-1.5.pdf for further details about grading.

Grade Review and Appeals

Please visit https://camosun.ca/sites/default/files/2021-05/e-1.14.pdf for policy relating to requests for review and appeal of grades.

Medical / Compassionate Withdrawals

Students who are incapacitated and unable to complete or succeed in their studies by virtue of serious and demonstrated exceptional circumstances may be eligible for a medical/compassionate withdrawal (see policy). Please visit https://camosun.ca/services/forms#medical to learn more about the process involved in a medical/compassionate withdrawal.

Sexual Violence and Misconduct

Camosun is committed to creating a campus culture of safety, respect, and consent. Camosun's Office of Student Support is responsible for offering support to students impacted by sexual violence. Regardless of when or where the sexual violence or misconduct occurred, students can access support at Camosun. The Office of Student Support will make sure students have a safe and private place to talk and will help them understand what supports are available and their options for next steps. The Office of Student Support respects a student's right to choose what is right for them. For more information see Camosun's Sexualized Violence and Misconduct Policy: https://camosun.ca/sites/default/files/2021-05/e-2.9.pdf and camosun.ca/services/sexual-violence-support-and-education. To contact the Office of Student Support: oss@camosun.ca or by phone: 250-370-3046 or 250-370-3841

Student Misconduct (Non-Academic)

Camosun College is committed to building the academic competency of all students, seeks to empower students to become agents of their own learning, and promotes academic belonging for everyone. Camosun also expects that all students to conduct themselves in a manner that contributes to a positive, supportive, and safe learning environment. Please review Camosun College's Student Misconduct Policy at https://camosun.ca/sites/default/files/2021-05/e-2.5.pdf to understand the College's expectations of academic integrity and student behavioural conduct.

Looking for other policies?

The full suite of College policies and directives can be found here: https://camosun.ca/about/camosun-college-policies-and-directives

Changes to this Syllabus: Every effort has been made to ensure that information in this syllabus is accurate at the time of publication. The College reserves the right to change courses if it becomes necessary so that course content remains relevant. In such cases, the instructor will give the students clear and timely notice of the changes.

COURSE SCHEDULE, TOPICS, AND ASSOCIATED PREPARATION / ACTIVITY / EVALUATION

The following schedule and course components are subject to change with reasonable advance notice, as deemed appropriate by the instructor.

| Week | Topics | Prereading | Dates | Class | Team Deadlines | Individual Deadlines |
|------------|--|----------------------------------|-----------------|------------------|--------------------------------|--------------------------------------|
| <u>W1</u> | ◆ BUS 480 Welcome! ◆ Course overview | Course Outline | Weds Sept 6 | \odot | | |
| <u>W2</u> | ♦ Strategy and the General Manager | Chapter 1 DoorDash Case | Tues Sept 12 | | | Class Prep due 2pm |
| | | | Weds Sept 13 | \odot | | |
| \\/2 | ◆ Four Components of Strategy | Chapter 2 DoorDash Case | Tues Sept 19 | | | Class Prep due 2pm |
| <u>W3</u> | | | Weds Sept 20 | \odot | | |
| \A/4 | ◆ Intro to the Diamond-E Framework ◆ Teams formed | Chapter 3 DoorDash Case | Tues Sept 26 | | | Class Prep due 2pm |
| <u>W4</u> | | | Weds Sept 27 | \odot | | |
| <u>W5</u> | ♦ Environmental Analysis | Chapter 4 Cheekbone Case | Tues Oct 3 | | Team Contract due 2pm | Class Prep due 2pm |
| | | | Weds Oct 4 | \odot | | |
| | ◆ Strategy-Environment Link ◆ Strategy-Resource Link | Chapters 5 & 6 Cheekbone Case | Tues Oct 10 | | Team Post due 2pm | Class Prep due 2pm |
| <u>W6</u> | | | Weds Oct 11 | \odot | | |
| | ◆ Strategy – Management Preferences Link | Chapter 7 Cheekbone Case | Tues Oct 17 | | Team Post due 2pm | Class Prep due 2pm |
| <u>W7</u> | | | Weds Oct 18 | © | | |
| | ◆ Strategy-Organization Link ◆ Evaluating Strategic Alternatives | Chapters 8 & 9 Arcane Case | Tues Oct 24 | | Team Post due 2pm | Class Prep due 2pm |
| <u>W8</u> | | | Weds Oct 25 | \odot | | |
| <u>W9</u> | ♦ Strategy Execution | Chapters 10 & 11 Arcane Case | Tues Oct 31 | | Team Post due 2pm | Class Prep due 2pm |
| | | | Weds Nov 1 | \odot | | |
| <u>W10</u> | Team Meetings 1-4 | | Tues Nov 7 | Team Meetings | | |
| <u>W11</u> | Team Project Seminars 1-4 | | Tues Nov 14 | \odot | Team Seminars | |
| <u>W12</u> | Team Meetings 5-8 | | Tues Nov 21 | Team Meetings | Team Based Feedback due 2pm | |
| <u>W13</u> | Team Project Seminars 5-8 | | Tues Nov 28 | \odot | Team Seminars | Self/Peer Evaluations due 11:59pm |
| <u>W14</u> | Work block for Reflections | | Wed Dec 6 | | Team Based Feedback due 2pm | Reflection due 11:59pm |

Students registered with the Centre for Accessible Learning (CAL) who complete quizzes, tests, and exams with academic accommodations have booking procedures and deadlines with CAL where advanced noticed is required. Deadlines can be reviewed on the <u>CAL exams page</u>. https://camosun.ca/services/academic-supports/accessible-learning/academic-accommodations-exams