# **COURSE SYLLABUS**



**COURSE TITLE: BUS 290 Applied Business Strategy** 

D02 **CLASS SECTION:** 

TERM: 2023 Winter

**COURSE CREDITS:** 3

DELIVERY METHOD(S): Online Synchronous, Wednesdays 6-8:50PM

For COVID-19 information, please visit https://legacy.camosun.ca/covid19/index.html.

Camosun College campuses are located on the traditional territories of the Ləkwənən and WSÁNEĆ peoples. We acknowledge their welcome and graciousness to the students who seek knowledge here.

Learn more about Camosun's Territorial Acknowledgement.

Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend and do not provide your instructor with a reasonable explanation in advance, you will be removed from the course and the space offered to the next waitlisted student.

# **INSTRUCTOR DETAILS**

NAMF: Corey McPherson

mcphersonc@camosun.ca EMAIL:

OFFICE: CBA 236 or Online

**HOURS:** Wednesdays by appointment

As your course instructor, I endeavour to provide an inclusive learning environment. However, if you experience barriers to learning in this course, do not hesitate to discuss them with me. Camosun College is committed to identifying and removing institutional and social barriers that prevent access and impede success.

# CALENDAR DESCRIPTION

This course focuses on the principles of management in contemporary organizations. Basic theoretical foundations are applied to management issues such as strategic planning, contemporary organizational structures, leadership, human resource considerations and current approaches to monitoring organizational performance. Learners will have the opportunity to apply the principles discussed to local organizations. Learners will also develop decision-making, time management, project management and group process skills.

PREREQUISITE(S): C in MARK 110; C in ACCT 207 / 220 or a bachelor's degree

CO-REQUISITE(S): N/A EXCLUSION(S): N/A

# COURSE LEARNING OUTCOMES / OBJECTIVES

Upon successful completion of this course, a student will be able to:

- Develop and implement strategic plans.
- Investigate and identify risks associated with the strategic direction of a business operation.
- Integrate common strategic theories into the operational planning process.
- Assess the performance of a business operation through the interpretation of diverse operational data and interpretation of key performance metrics.
- Apply problem-solving and decision-making techniques to improve operational performance.
- Synthesize and communicate complex information to a business audience.
- Work effectively as part of a team.

#### REQUIRED MATERIALS & RECOMMENDED PREPARATION / INFORMATION

- a) Edwards, J., Ketchen, D., Short, J., & Try, D. (2014). *Mastering Strategic Management* (1st Canadian). BCcampus. <a href="https://opentextbc.ca/strategicmanagement/">https://opentextbc.ca/strategicmanagement/</a>
  - a. Available in D2L contents (week 1)
- b) Readings assigned by the instructor available on D2L.
- c) Simulation: GoventureCEO This package is available for purchase from the bookstore, or you can purchase an online student subscription from <a href="https://mediaspark.dpdcart.com/">https://mediaspark.dpdcart.com/</a>
- d) The purchase of three cases will be required for this course. The cost is \$14.95. Please follow this link to my course pack details: https://www.iveypublishing.ca/s/ivey-coursepack/a1R5c00000Elo2CEAT

# COURSE SCHEDULE, TOPICS, AND ASSOCIATED PREPARATION / ACTIVITY / EVALUATION

The following schedule and course components are subject to change with reasonable advance notice as deemed appropriate by the instructor.

The evening version of this course includes two hours and fifty minutes of face-to-face instruction. In addition to attendance, students are expected to access online materials available on the course D2L site and ensure that sufficient homework is completed to make up the additional 50 minutes of day class coverage.

# COURSE SCHEDULE (subject to change)

	Topics and Assigned Reading	Assignments
Unit 1	Topic: Course introduction	Introduce yourself (brief bio)
11-Jan	Simulation: Introduction to the simulation – Cellphone Industry	Purchase simulation code (see Week 1 D2L for details)
Unit 2	Topic: What is Strategy?	Unit 2 Activity
18-Jan	<ul> <li>Readings:</li> <li>Ch.1 (pp.3-11) What Is Strategic Management?</li> <li>Ch.1 (pp. 13-18) Intended, Emergent, and Realized Strategies</li> <li>Ch. 1 (pp. 23-27) History of Strategic Management</li> <li>What is Strategic Thinking</li> <li>So What is a Strategic Thinker?</li> </ul>	Simulation (Individual) – Daily input by 11pm. Jan 18, 19, 20, 21, 22, (5 days) Complete all decision entries AND the 13Q Multiple Choice Quiz.  13 Q - Quiz due Jan 22nd
	<ul> <li>Videos:</li> <li>Simon Sinek: How Great Leaders Inspire Action</li> <li>HBR Explainer: Core Competence</li> </ul>	Competency Quiz due Jan 29th
Unit 3	Topic: The External Operating Environment / Value & Competitive Advantage	Unit 3 Activity
25-Jan	<ul> <li>Readings:</li> <li>Ch.3 (pp. 80-1111) PESTEL /5 Forces</li> <li>Ch.4 (pp. 124-140) Strategic Resources</li> <li>Porter's 5 Forces</li> </ul>	Simulation (Paired) – 1 <sup>st</sup> Period input due  Simulation: Pairs formed for second simulation: Winery Industry Moderate
	Videos: HBR Explainer: Porter's 5 Forces	
Unit 4	Topic: Developing a Strategic Orientation / Generic Competitive Strategy & SWOTs	Unit 4 Activity
01-Feb	<ul> <li>Ch.5 (pp. 177-209) Generic Business Level Strategy</li> <li>Ch.5 (pp.210-215) Best Cost Strategy</li> <li>Ch.5 (pp.217-221) Stuck in the Middle</li> <li>Major Frameworks – Porter's Generic Competitive Strategies</li> </ul>	Simulation (Paired) — 2 <sup>nd</sup> Period input due

	You Can't be the Cheapest and the Best	
	Videos: HBR Explainer: What is a Business Model?	
Unit 5	Topic: Mission, Vision, Goals, Strategies, Tactics	Unit 5 Activity
08-Feb	Readings:  • Ch. 2 (pp. 41-56) Mission, Vision, Balanced Scorecard	Simulation (Paired) – 3 <sup>rd</sup> Period input due
	<ul> <li>Mission Statement versus Vision Statement</li> <li>Mission vs. Goals vs. Objectives vs. Strategy vs. Execution vs. Tactics</li> <li>The Differences between Goals, Objectives, Strategies, and Tactics</li> </ul>	Simulation: Begin forming teams for third simulation (Ice Cream advanced).
	Infographic on Missions/Vision (reference)	Operating Plan Assignment Introduction
	Videos: HBR Explainer: The Balanced Scorecard	
Unit 6	Topic: Lean Canvas, Creating New Market Space & Blue Ocean	Unit 6 Activity
15-Feb	Reading:  Ch. 6 (pp.230-256) Making Competitive Moves  Creating New Market Space  Why Lean Start-up Changes Everything  Videos: HBR Explainer: Blue Ocean Strategy	Simulation (Paired) — 4 <sup>nd</sup> Period input due
Unit 7	READING WEEK - No Scheduled Class	Unit 7 Activity
22-Feb		Simulation (Paired) – 5 <sup>th</sup> Period input due
Unit 8	Topic: Making & Responding to Competitive Moves / Strategy versus Tactics	Unit 8 Activity
01-Mar	<ul> <li>Readings:</li> <li>Turning Great Strategy into Great Performance</li> <li>Closing the Gap between Strategy &amp; Execution</li> <li>9 Reasons Why Change is Difficult</li> </ul>	Simulation: Teams begin working on operating plan

Unit 9	Topic: Operation Plan / Guest Speaker	Unit 9 Activity
08-Mar	Potential Guest Speaker – <u>Drummond Munro, Chief Brand</u> <u>Officer and Co-Founder, Superette; and, Co-Founder</u> <u>Fairgrounds – TBC closer to date.</u>	Team Simulation — 1 <sup>st</sup> input due
		Operating Plan due <u>before</u> <u>class</u> on Mar 8
Unit 10	Topic: Innovation & Strategy Reading:	Unit 10 Activity
15-Mar	<ul> <li>Innovation &amp; Entrepreneurship in the Hospitality Industry</li> <li>Three Types of Innovation</li> </ul>	Team Simulation — 2 <sup>nd</sup> input due
	Innovation Isn't Just About New Products Videos:	
	HBR Explainer: Disruptive Innovation	
Unit 11	Topic: Case Study Overview & Case #1 Reading:	Unit 11 Activity
22-Mar	Preparing a Case Study: General Guidelines	Team Simulation – 3 <sup>rd</sup> input due
Unit 12	Topic: Business Case #2 discussion Reading:	Unit 12 Activity
29-Mar		Team Simulation – 4 <sup>th</sup> input due
Unit 13	Topic: Individual Case Study debrief & Presentation Requirements Overview	Unit 13 Activity
05-Apr	Work on Presentations	Team Simulation – 5 <sup>th</sup> (final) input
		Case #3 Writeup due Apr 5
Unit 14	Topic: Presentations & Simulation Debrief	Unit 14 Activity
12-Apr		Team Presentations <u>due Apr</u> 12
	No final exam 🙂	

Students registered with the Centre for Accessible Learning (CAL) who complete quizzes, tests, and exams with academic accommodations have booking procedures and deadlines with CAL where advanced notice is required. Deadlines can be reviewed on the <u>CAL exams page</u>. <a href="http://camosun.ca/services/accessible-learning/exams.html">http://camosun.ca/services/accessible-learning/exams.html</a>

#### **EVALUATION OF LEARNING**

Assessment	% of Final Grade	Individual/Group/Pair	
a) Assignments (50%)			
Weekly in-class / online activities/assignments / D2L forums	25	I/G	
Case	25	I	
b) Simulation Project (50%)			
Creation of the Operating Plan	20	G	
Ownership Group Presentation	10	G	
Simulation #1	5	I	
Simulation #2	7	Р	
Simulation #3	8	I/G	
	100%		

#### Notes on assessments:

- 1. Weekly activities. The number of activities will be about 8 to 12. Weekly forums / assignments, inclass participation / assignments (21%), and Competency Quiz (4%).
- 2. Marks awarded for the Operating Plan and the Ownership Group will be subject to adjustment for each team member based on peer evaluation by all team members. Please refer to the Self and Peer Evaluation document on D2L.
- 3. Simulation #1 (5%) Individual. Complete the required inputs for the five decision-entry periods AND the 13-question multiple choice quiz for full marks.
- 4. Simulation #2 (7%) Paired. Complete the required inputs for all decision-entry periods and submit a detailed decision report for each entry period. Note that pairs are expected to share the responsibility of completing the decision reports.

5. Simulation #3 (8%) – Team. Complete required inputs for all decision-entry periods and the detailed simulation decision reports (shared between team members). Half of the marks for this simulation will be based on the relative standing of each team and half on the quality and quantity of the decision reports.

If you have a concern about a grade you have received for an evaluation, please come and see me as soon as possible. Refer to the <u>Grade Review and Appeals</u> policy for more information. http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf

#### ASSIGNMENT FORMATTING

The School of Business uses the **APA style** for formatting assignments and citing references. Proper citations and formatting using APA style will be required. See Camosun College (2018) Library Citation Guides retrieved from: <a href="http://camosun.ca.libguides.com/apa7">http://camosun.ca.libguides.com/apa7</a>.

Where required by your instructor, submit all assignments into the D2L assignments by your last name.
In text citations for quotes, paraphrasing, and references must be consistent with APA standards.
Grammar, spelling, style and APA formatting, citations and referencing will be assessed in your mark.
All submitted work must be appropriately referenced to sources where required by your instructor.
Unless otherwise specified, you are to submit your work individually, any work collaborated (unless
permitted by the course) will be considered in violation of the College's Academic Integrity policy.

**Deadlines and exams.** You must submit your assignments on the due date or as announced. A grade of zero will be assigned to late submissions. There are no additional assignments or make-up exams of any kind if you perform poorly on an assignment, midterm, or final exam.

#### STUDENT RESPONSIBILITY

Enrolment at Camosun assumes that the student will become a responsible college community member. As such, each student will display a positive work ethic, assist in the preservation of College property, and assume responsibility for their education by researching academic requirements and policies; demonstrating courtesy and respect toward others; and respecting expectations concerning attendance, assignments, deadlines, and appointments.

#### **FINAL EXAMS**

https://calendar.camosun.ca/content.php?catoid=7&navoid=367#examinations

# SUPPORTS AND SERVICES FOR STUDENTS

Camosun College offers a number of services to help you succeed in and out of the classroom. For a detailed overview of the supports and services, visit <a href="http://camosun.ca/students/">http://camosun.ca/students/</a>.

Support Service	Website
Academic Advising	http://camosun.ca/advising
Accessible Learning	http://camosun.ca/accessible-learning
Counselling	http://camosun.ca/counselling
Career Services	http://camosun.ca/coop
Financial Aid and Awards	http://camosun.ca/financialaid
Help Centres (Math/English/Science)	http://camosun.ca/help-centres
Indigenous Student Support	http://camosun.ca/indigenous
International Student Support	http://camosun.ca/international/
Learning Skills	http://camosun.ca/learningskills
Library	http://camosun.ca/services/library/
Office of Student Support	http://camosun.ca/oss
Ombudsperson	http://camosun.ca/ombuds
Registration	http://camosun.ca/registration
Technology Support	http://camosun.ca/its
Writing Centre	http://camosun.ca/writing-centre

If you have a mental health concern, please contact Counselling to arrange an appointment as soon as possible. Counselling sessions are available at both campuses during business hours. If you need urgent support after-hours, please contact the Vancouver Island Crisis Line at 1-888-494-3888 or call 911.

# COLLEGE-WIDE POLICIES, PROCEDURES, REQUIREMENTS, AND STANDARDS

#### Academic Accommodations for Students with Disabilities

The College is committed to providing appropriate and reasonable academic accommodations to students with disabilities (i.e. physical, depression, learning, etc.). If you have a disability, the <a href="Centre for Accessible">Centre for Accessible</a>
<a href="Learning">Learning</a> (CAL) can help you document your needs, and where disability-related barriers to access in your courses exist, create an accommodation plan. Making a plan through CAL can ensure you have the appropriate academic accommodations you need without disclosing your diagnosis or condition to course instructors.

Please visit the CAL website for contacts and to learn how to get started:

<a href="http://camosun.ca/services/accessible-learning/">http://camosun.ca/services/accessible-learning/</a>

# Academic Integrity

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.13.pdf</a> for policy regarding academic expectations and details for addressing and resolving matters of academic misconduct.

# **Academic Progress**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.1.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.1.pdf</a> for further details on how Camosun College monitors students' academic progress and what steps can be taken if a student is at risk of not meeting the College's academic progress standards.

#### Course Withdrawals Policy

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.2.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.2.pdf</a> for further details about course withdrawals. For deadlines for fees, course drop dates, and tuition refunds, please visit <a href="http://camosun.ca/learn/fees/#deadlines">http://camosun.ca/learn/fees/#deadlines</a>.

# **Grading Policy**

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf</a> for further details about grading.

# Grade Review and Appeals

Please visit <a href="http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf">http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.14.pdf</a> for policy relating to requests for review and appeal of grades.

# Mandatory Attendance for First Class Meeting of Each Course

Camosun College requires mandatory attendance for the first class meeting of each course. If you do not attend and do not provide your instructor with a reasonable reason in advance, you will be removed from the course and the space offered to the next waitlisted student. For more information, please see the "Attendance" section under "Registration Policies and Procedures"

(<a href="http://camosun.ca/learn/calendar/current/procedures.html">http://camosun.ca/learn/calendar/current/procedures.html</a>) and the Grading Policy at http://camosun.ca/about/policies/education-academic/e-1-programming-and-instruction/e-1.5.pdf.

# Medical / Compassionate Withdrawals

Students who are incapacitated and unable to complete or succeed in their studies by virtue of serious and demonstrated exceptional circumstances may be eligible for a medical/compassionate withdrawal. Please visit <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.8.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.8.pdf</a> to learn more about the process involved in a medical/compassionate withdrawal.

# Sexual Violence and Misconduct

Camosun is committed to creating a campus culture of safety, respect, and consent. Camosun's Office of Student Support is responsible for offering support to students impacted by sexual violence. Regardless of when or where the sexual violence or misconduct occurred, students can access support at Camosun. The Office of Student Support will ensure students have a safe and private place to talk and help them understand what supports are available and their options for the next steps. The Office of Student Support respects a student's right to choose what is right for them. For more information, see Camosun's Sexualized Violence and Misconduct Policy: http://camosun.ca/about/policies/education-academic/e-2-student-services-and-

support/e-2.9.pdf and camosun.ca/sexual-violence. To contact the Office of Student Support: <a href="mailto:oss@camosun.ca">oss@camosun.ca</a> or by phone: 250-370-3046 or 250-3703841

# Student Misconduct (Non-Academic)

Camosun College is committed to building the academic competency of all students, seeks to empower students to become agents of their learning, and promotes academic belonging for everyone. Camosun also expects all students to conduct themselves in a manner that contributes to a positive, supportive, and safe learning environment. Please review Camosun College's Student Misconduct Policy at <a href="http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.5.pdf">http://camosun.ca/about/policies/education-academic/e-2-student-services-and-support/e-2.5.pdf</a> to understand the College's expectations of academic integrity and student behavioural conduct.

Changes to this Syllabus: Every effort has been made to ensure that information in this syllabus is accurate at the time of publication. The College reserves the right to change courses if necessary so that course content remains relevant. In such cases, the instructor will give the students clear and timely notice of the changes.