



## BOARD OF GOVERNORS

### STRATEGIC ISSUES – SERVICES FOR STUDENTS

#### AGENDA

**MEETING:** Thursday, December 3, 2015  
**TIME:** 4pm – 6pm  
**LOCATION:** Fisher 100, Lansdowne Campus

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**BOARD MEMBERS:**

Russ Lazaruk, Chair  
Sherri Bell, President  
Stephen Chang  
Cindy Choi  
Jennifer Erwin  
Nigel Giuliany  
Bill Gyles  
Chris Marks  
Ron Rice, Vice Chair  
Shayli Robinson  
Laylee Rohani  
Nancy Sly  
Cynthia Wrate

**COLLEGE EXECUTIVE TEAM:**

John Boraas, VP Education  
Deborah Huelscher, CFO  
Barb Severyn, Exec Dir, HR  
Joan Yates, VP CAP

**REGRETS:** Tom Roemer, VP  
Strategic Development

**BOARD ASSISTANT:**

Heather Martin

**ADMINISTRATION:**

Sybil Harrison, Director, Learning Services  
Nicole Greengoe, Registrar/ Director Student  
Services

**FACULTY & STAFF:**

Chris Balmer, Counselling  
Renee Carreiro, Recruitment  
Carter MacDonald, Ombudsperson  
Pauline Nantes, Financial Aid  
Lynda Warren, Advising  
Patsy Scott, Library

**STUDENT PANEL:** TBA

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Camosun College campuses are located on the traditional territories of the Lkwungen and WSÁNEĆ peoples. We acknowledge their welcome and graciousness to the students who seek knowledge here.

**PROGRAM**

The purpose of the session is to provide a strong primer on services, outline why they are needed, indicate who and how they serve, highlight why we have them, talk about challenges and provide a sense of future direction. There is no upcoming specific decision related to services that is required by the Board.

**AGENDA****I CALL TO ORDER & INTRODUCTION**

Russ Lazaruk, Chair, Board of Governors (5 mins)

**II WHO ARE OUR STUDENTS: SETTING THE CONTEXT**

Joan Yates, Vice President Communications, Advancement and Planning (CAP) (10 minutes)

**III AGENDA - WHAT WE WILL DISCUSS TODAY**

Nicole Greengoe, Registrar/ Director Student Services, and Joan Yates, VP CAP (5 minutes)

**IV SUPPORT SERVICES PANEL: WHAT WE DO, HOW WE SUPPORT**

Moderator: Nicole Greengoe, Registrar/ Director Student Services (20 minutes)

**V STUDENT PANEL: OUR REALITY**

Moderator: Sybil Harrison, Director, Learning Services (20 minutes)

**VI NEXT STEPS: WHAT ARE OUR ISSUES?**

Moderator: Sybil Harrison, Director, Learning Services (20 minutes)

**VII QUESTIONS AND POINTS OF CLARIFICATION**

Russ Lazaruk, Chair (35 minutes)

**VIII CONCLUSION AND ITEMS FOR FOLLOW UP**

Sherrri Bell, President, and Russ Lazaruk, Chair (5 minutes)

Attached: Services for Students by Department

Student Services (Nicole Greengoe, Director) Communications, Advancement and Planning
Academic Advising Recruitment and Admissions Counselling Financial Aid and Awards Student Records South Island Partnership (dual credit with School Districts)
Learning Services, (Sybil Harrison, Director) Education
Library Writing Centre Academic Success Centre (new) Disability Resources Centre Student ID / Bus pass services e-learning Support (Centre for Excellence in Teaching and Learning)
School-based Services (Ian Humphries and Richard Stride, Deans) Education
Assessment and Testing (Access) Recreation and Athletics (Centre for Sport and Exercise Education) Eyē? Sqâ'lewen (Access) English Help Centres (Access) Math Help Centre (Access)
Campus Community Services (Kathryn Le Gros, Director ) Strategic Development
Bookstore Child Care Printing and Graphics Food Services Co-op and Student Employment
Information Technology, (Laura-Lea Berna, Chief Information Officer ) Administration
Audio Visual General Purpose Labs Help Desk
Camosun International (Geoff Wilmshurst, Director) Strategic Development
Advising Counselling Peer Connections Activities Homestay